

## What is Technical Assistance (TA)?

**Our experienced team of experts is available to talk with you one-on-one or facilitate group discussions. We can help with troubleshooting, planning, brainstorming, and general discussion on topics and issues related to community sponsorship and volunteer engagement. We tailor our sessions to your needs, and our technical assistance is free!**

TA providers have decades of collective experience navigating common community engagement scenarios and historic seasons of both very high and very low refugee arrivals.

These sessions can be requested by and designed for community sponsorship and volunteer coordination agency staff, community sponsor groups and volunteers, and refugees paired with community sponsors and volunteers. Some examples of topics may include:

- Program planning and messaging during uncertain or challenging times.
- Recruitment tactics.
- Developing onboarding and training plans for groups and volunteers.
- Navigating group, group and resettlement agency, or group and family dynamics.
- Designing or using program policies, agreements, and forms.
- Understanding best practices related to confidentiality, boundaries, or power dynamics.
- Monitoring, learning, and evaluation.
- Community sponsorship design and management.
- Understanding core services or application processes for benefit programs.

[Book a session](#)



 [bit.ly/RWCTA](https://bit.ly/RWCTA)